



सत्यमेव जयते

Citizen's Charter



Central Adoption Resource Authority

Ministry of Women and Child Development

Government of India

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FOREWORD

It gives me great pleasure to present the Citizen Charter for general public and our stakeholders. The preparation of this document is a sincere endeavor by us towards fulfilling our commitment of providing an efficient and transparent adoption process in the country. We shall make all efforts to fulfill the assurances given by us under the framework provided by the Juvenile Justice Act, 2015 and the Adoption Regulations, 2017. However, the success will depend greatly on the proactive response that it receives from the citizens and associated agencies and authorities.

We look forward to your kind co-operation for enabling us in ensuring the best interests of the children in the need of care and protection by rehabilitating them through adoption, which conforms to the national policy of ensuring that every child has a family.



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1. Introduction: The Citizen's Charter is declaration of CARA's vision, mission and service standards to achieve excellence in regulating and monitoring the adoption process. The Charter doesn't by itself create legal rights but surely facilitates in improving the existing services. We invite citizen/stakeholders to use this charter to ensure better standards of service.

2. Fundamental Principles Governing Adoption

- 2.1 The child's best interests shall be of paramount consideration, while processing any adoption placement.
- 2.2 Preference shall be given to place the child in adoption with Indian citizens and with due regard to the principle of placement of the child in his own socio-cultural environment, as far as possible.
- 2.3 All adoptions shall be registered on Child Adoption Resource Information and Guidance System and governed by Adoption Regulations, 2017.
- 2.4 Confidentiality shall be maintained by the Authority and its associated Agencies.

3. Objectives

- 3.1 Facilitate and promote adoption of orphan, abandoned and surrendered Children.
- 3.2 Regulate Inter-country adoptions, relative adoptions and adoptions of step children.
- 3.3 Streamline adoption procedure and delivery system.

4. Functions

- 4.1 As specified under Section 68 of the JJ, Act, 2015:-
 - 4.1.1 Promote in-country adoptions and to facilitate inter-State adoptions in co-ordination with State Agency.
 - 4.1.2 Regulate inter-country adoptions.
 - 4.1.3 Frame regulations on adoption and related matters from time to